



Key Changes to Bidding Fact Sheet

Applicants who have been assessed as having a statutory housing need will be able to bid for properties that are advertised on the West Cheshire Homes website.

What were the old bidding rules?

The old Allocations Policy allowed applicants on the housing register to bid for as many advertised properties as they wished. This was because there were no restrictions in place however, this meant that applicants often placed bids for properties that they didn't really want, leading to more people refusing a property and longer periods where a property is left empty.

So what's changed?

To address the high refusal rate and the long periods where a property is left empty the new Allocations Policy restricts an applicant so they are only allowed to place up to three bids in any bidding period.

How will an applicant know how many bids they have made in a bidding cycle?

The online software programme that applicants use to place a bid will ensure that applicants will only be able to make three bids in any

bidding period. This means that should an applicant try and make a fourth bid in a weekly bidding cycle the software programme won't allow them to do so.

Are there any exceptions?

There are no exceptions as all applicants will only be able to place three bids in any bidding period.

What if an applicant has a problem in making a bid and/or they need further information about bidding?

If an applicant is experiencing a problem in placing a bid or they require any further information about bidding for properties, they should contact West Cheshire Homes directly via:

Telephone: 0300 123 2442

Email: westcheshirehomes@cheshirewestandchester.gov.uk

Post: West Cheshire Homes, Council Offices,
4 Civic Way, Ellesmere Port, CH65 0BE.