



Key Changes to Families living in flats Fact Sheet

Given the shortage of social housing across Cheshire West it is not unusual for some families to be housed in flats above ground floor level rather than in a house.

What did the old Allocations Policy say?

The old Allocations Policy gave applicants who lived in a flat above ground floor level with children under the age of 10 years and who wanted to move a higher priority.

So what's changed?

The new Allocations Policy no longer gives a higher priority to those applicants who live in a flat above ground floor level with children under the age of 10 years. Instead these applicants will be placed in the Housing Options Band which means they will not be able to bid for properties but will be sent details about a range of available housing options such as properties that were not allocated to anyone in bands A and B, and home ownership.

Why is there no longer a priority given to families living in flats above ground floor level?

Unfortunately, there aren't enough houses for families which mean some families with children will have to be housed in flats above ground floor level.

What if an applicant disagrees with the decision not to award them a priority need?

If an applicant has been assessed as having no statutory housing need they will not be able to be part of the active bidding register. However, if they feel that their circumstances have changed and/or they think that they do meet the statutory housing need criteria then they can speak to a member of our team by contacting West Cheshire Homes directly via:

Telephone: 0300 123 2442

Email: westcheshirehomes@cheshirewestandchester.gov.uk

Post: West Cheshire Homes, Council Offices,
4 Civic Way, Ellesmere Port, CH65 0BE.